

10th September 2019



Broadband Update

As always, we are continuing to work closely with OpenReach and residents to provide fibre broadband to the whole of Newcastle Great Park. There have been updates across all of the remaining cabinets which are detailed below:

Cabinet 21 – Cell C (Elmwood Park)

This proposal is now well underway with the OpenReach chief engineers team. The extra equipment required at the exchange has been authorised and installations are being planned. Clive Selley (OpenReach CEO), has given authorisation to our OpenReach contact to be able to oversee the team's progress so that he can communicate this back to us throughout the project.

Cabinet 23 – Cell F (Wagon Way/Branton)

The new cabinet for this area has now been installed and residents can now upgrade their packages to fibre with their supplier.

Cabinet 28 – Cell E (Roseden Way, Merlin Chase, Osprey Walk)

Important: BT will credit you with up to £300 to compensate you for your other suppliers' early termination fees: http://home.bt.com/-nbsp/switching-to-bt-broadband-has-never-been-easier-11363926763644?fbclid=IwAR3urLG-XrwSSzkN_IShYeMHVTMIQDzTN1nF0npHfy6Qx_6qOo6TKGv2Ifk

We have agreed special pricing with BT, which is:

Ultrafast Fibre – 145mbps download - £39.99/month, 18-month contract, £9.99 delivery, MasterCard Reward Card once the service is installed for you.

Ultrafast Fibre 2 – 300mbps download - £45.99/month, 18-month contract, £9.99 delivery, MasterCard Reward Card once the service is installed for you.

You can order these packages via phone by dialling 0800 028 3140 and quoting WOW100

Or online from the following link:

https://www.bt.com/campaign/ultrafast3/?s_cid=con_FURL_getultrafast%3Fs_cid%3Dcon_ps_maxus_vidZ03_T1&vendoris=Z03&fbclid=IwAR1tkbHh2qKdR58oK1POuTUKP519_suu-pjiTuG3Z2RVUW8Vgoc-BgD3A-E

We would like to provide regular monthly updates on this until all of Newcastle Great Park has access to high speed internet. The next update will be available on 4th October 2019. If you would like to get more information on the matter, please do not hesitate to get in touch.