

Oct-18

Ref	Category	Location	Issue	Comment	Action/Mitigation
BV1			Why is there no park at the top of Leasingthorne Way and alongside Lamley Way that should be there. The area in question is overgrown with weeds and builders rubbish	The contract has commenced to deliver the Strategic Open Space in this area. The initial ground work and seeding was delayed because of the very dry summer but this has progressed and the contract is due to be delivered within the contract period and work complete in November 2018.	Monitor work as per landscaping contract
BV6			Two lamp posts in Shotton View are still not painted	This will be put on the snagging list which will be picked up prior to adoption of the area by NCC. We do not currently have timescales for this process but will keep residents informed via the NGP website.	Review at adoptions inspection
BV7			When will the landscaping around Osprey Walk be complete as its now full of builders rubble.	As per BV1.	Monitor work as per landscaping contract
BV11			When will Merlin Chase be final surfaced as it's a cul de sac and finished	There are now only very small areas of block paving to be completed and work is expected to be complete by end of September 2018. This work is now complete.	All work instructed.
BV14			The land between Lambley Way and the lane is a disgrace. NWL upgraded sewers here and have not attempted to reinstate landscaping. And there is builders rubbish behind the timber fence from the most recent TW phase to be complete.	As per BV1.	Monitor work as per landscaping contract
BV15			A street light is out on the corner of Bridget Gardens and Heron crescent. Its directly opposite plot 75 Brunton Grange.	This has been reported to the contractor who undertakes all street light repairs. Both developer's are chasing this weekly, however, there is a proposal to change contractors to try and resolve this issue. Work has now commenced on replacing/repairing street lighting across the Park	To be repaired and work instructed. Two contractors have been approached for prices. Contractor has been appointed and work will commence
BV16			I live on Elmore close. My journey on foot to the school involves crossing the Waggonway drive/ Roseden Way junction. Which I don't think is a very safe walk. This has improved only slightly since the road markings were added but I was interested in why the pavements can't be finished at this junction, in particular the remaining part on Roseden Way and also the new path past the shop units. The new path past the shop units has been created but stops about 2 metres short of the next part of the path? With mud in between. This seems crazy to me. If this path was completed we could skip the junction and walk through a shorter safer route past the shop units.	The footpaths are now complete on Roseden Way and Waggonway Drive. The paths through the Town Centre will close from 17 September to allow the Town Square work to commence. This work is due to be complete in November 2018.	Monitor Town Square work as per contract
BV20			There is a broken fence along Lambley Way	This fence is for the developer who built the houses. The developer is aware of the broken fence and has asked for it to be fixed. The fence has now been fixed and action complete	Developer issue
BV22			I have lived on Bridget Gardens (facing the play park at bottom of football pitch) for the last 3 years. We are still awaiting lighting on the path that runs along the bottom of the park down towards Greenside. Can you confirm whether there is going to be any installed there? the path is so dangerous as it is extremely uneven and walking along this path until it is an accident waiting to happen.	Contract now let	A programme for the delivery of all strategic open space is now agreed and work commences on 17 September.
BV24			When work began on the Brunton Green part of the development a 'temporary' path to access the bridle path was laid in front (51 Elmore Close) A couple of years on and there's no need for it to remain there (its initial purpose was to divert walkers away from the access road being laid to get into Brunton Green, which has long since finished), the barriers have fallen over and the grass is overgrowing making the whole thing look unsightly.	As per BV1 and BV22.	Work has commenced
BV31			When will the planned road/path surfacing commence along the middle part of Roseden Way	Please see BV16	Please see BV16
BV36			There is still no street sign at the top of Nettlesworth Avenue (although there is one at the bottom of the street only).	Street sign ordered and will be installed	Delays due to sign supplier
BV38			Travelling from Roseden Way down Heron Crescent, there is an area on the right hand side that has around 6 DEAD trees and most of the rest of the plants were killed off when the developers sent 'gardeners' round with weed killer. It's a shocking piece of derelict wasteland and does nothing for the area at all.	This area has been inspected and trees marked for removal and replacement. Top soil and planting beds will have work undertaken over the summer and trees replanted in the planting season starting in November 2018	Trees removed and replanted
BV41			An additional street sign for Lambley Way at the junction with Lynemouth Way was agreed with DA and TW. Why hasn't this been installed	Street sign ordered and will be installed	Signs have now been ordered. Delay due to supplier
BV42			When will the landscaping be complete opposite Merlin Chase	This work is not yet instructed and will still operate as a haul route for soil management. A programme for all landscape work is being prepared and will be issued.	Programme to be issued
BV43			As the final road surface has not been complete on Roseden Way could something be done about the temporary ramp to access the parking bays for properties 61-71 Roseden Way The temporary concrete block is crumbling and causing damage to cars.	This is being reviewed and if it is considered that ramps need to be installed or repaired then work will be instructed. Contractor has been instructed to ramp with tar where required. All Persimmon homes on Roseden Way without surfaced roads now have a graduated tarmac ramp	Review and instruct as necessary Taylor Wimpey
BV45			The sign outside the flats on Roseden Way/Waggonway has a damaged right leg.	The sign will be replaced during the adoption process	
BV46			There is a broken fence and gates around the open space area opposite Elmore Close		
BV47			Opposite the corner where Waggonway meets Roseden Way a new pavement has been laid. There is one part where there is a gap in the paving stone where it has not been set but the paving stone is sat to the side with rubbish partially covering it.		
BV48			Can the shrubs in the verges along Roseden Way (from the junction with Waggonway down towards Brunton Grange Phase 3) be cut back as a priority in the interest of road safety? We often exit Elmore Close onto Roseden Way here (at the crossroads with Bridget Gardens) and the shrubs are making visibility very difficult, we have to pull most of the way into the road to see past them and this is very unsafe with the construction traffic that uses this route. This probably also applies along Waggonway Drive too. This work has now been undertaken and complete	Complete	
BV49			The drain outside 5 Greville Gardens is completely blocked and has a number of weeds growing through the gaps. Please could this be addressed.	This work has now been undertaken and complete	
BV50			Are the planted areas on Bowden close going to be cut back and maintained? It was done a while ago but seems to have stopped. They are now very overgrown and there is poor visibility for cars coming off driveways	This has now been undertaken and complete	
BV51			Can a tarmac access be installed outside of 145 Roseden Way to enable easy access		
BV52			Outside of 24 Bridget Gardens constantly floods due to the road not being finished correctly and needs to be resolved.		
EP4			Ensure a safe walk to school from Elmwood to the school, there are no safety barriers near the lights crossing Great Parkway (that connect to Brunton Lane down the back of the consortium office). The path between Brunton Lane and the Community Centre, was also due to be a proper pedestrian/ cycle path but currently a muddy trail not suitable for scooters / walking to school,	There is currently a temporary path in place but this took several years to gain consent from the Local Authority. The Council are reviewing the current highway in this location prior to adoption and as there is a current legal agreement in place the Consortium want this to progress as set out in the legal obligation. The Path between Brunton Lane south past the community centre is currently out to tender but following this process work will be instructed and a programme issued for the implementation of all Strategic Routes including this section and all routes south of Cell F to Greenside and under the A1.	Chase NCC and deliver Strategic Routes
EP5			Shrub borders on the green at Ashwood Close are waterlogged and not maintained.	This area is handed over to the Management Company and is being reviewed.	Management Company review
EP6			When will the landscape contractors repair the communal grass, trees and plants on Ashwood Close. Please confirm when the landscape review report will be published.	An independent review of all landscaping at NGP has been undertaken and the report is currently being finalised with the final action a review of approved planning drawings. This review will identify all areas of landscaping which require work including any areas that have not yet been implemented and any areas that may not be being maintained in accordance with approved plans. The review will include clear actions and timescales for implementation.	Awaiting comments from NCC
EP9			There are 3 streets lights linking Sir Bobby Robson Way to the bus terminal are not working and have never worked since putting them in.	Street lighting inspection to be undertaken to review any street lights that are not working on the great park over the next month then action plan can be produced to repair/connect any identified. Contract has been awarded and work to commence. Work has now commenced on replacing/repairing street lighting across the Park. Checked and confirmed that in working order	inspection by adoption engineers
EP11			When will Birchwood Chase be final surfaced and we are very concerned at the safety issues caused by the lack of pavement on Birchwood Chase. It has been poorly designed so that there are parking bays rather than a pavement so anyone walking has to walk on the road - or a very skinny path. Anyone with a pram, buggy or wheelchair has no choice but to walk on the road. Please could you advise when the road will be surfaced and what is to be done about a proper pavement bearing in mind the many children who live on the street?	The design of the layout on this street has never included footpaths and has always been intended to be a shared surface for both pedestrians and vehicles. We are working through remedial kerb/manhole works throughout the Elmwood areas and an update will be given next period for the target for this street. Works are scheduled to commence in the next 8/10 weeks	

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EP12			Completion of External works to road end, boundary and beyond at West side of Ashwood Close may 2018:- Removal and landscaping of cinder track laid as a sub base in error, when the path was laid. Same where topsoil has been spread on the east side of the footpath. Landscaping at either end of lay by. Preparation verge around / under the fence and at the side of the lay by for ongoing maintenance. Tarmacadam to hammerhead at the West end of Ashwood Close. When will this area be adopted	The majority of these works is now complete. The final surfacing will be finished in conjunction with other works at Birchwood Chase	
EP14			repair the road / visitor bay near the driveway of 4 Ashwood Close which gathers large puddles of water and doesn't drain away correctly.	works are currently on-going around this area as part of remedial works and this will be re-inspected after gullies have been cleaned also. These works will now be picked up as part of the adoption works	
EP15			There is a lack of crossing lights at Great Park/Rosedon Way roundabout	This is an ongoing issue and pre adoption inspections awaited by Newcastle City Council.	Ongoing
EP16			Could a road sweeper go around the estate on the kerb edges and footpaths as there is debris all over them	Road sweepers do regularly go around the estate	
EP17			There is an area that was supposed to be landscaped a good 3-4 months ago. This is an area in the North of Cell C (area between Aspenwood Grove & Ashwood Grove. An ex site manager from Charles Church stated that this was going to be landscaped, "grassed" etc. in 4-6 weeks' time. Instead, it has been a good 3-4months now and nothing has been done. Rubbish has been piling up on this site from other Persimmon sites, despite the fact that all Charles Church properties on this development had been sold, finished and building had stopped. This is also badly impacting our quality of life as we wake up every morning to dust & rubbish that has been carried over from what used to be the site managers' office to our house & front garden.	this area is still being used for storage as remediation works is on going, and will be for some time, but the compound will be tidied up. Compound area has been stripped and tidied up	
EP18			Please can a light deflector be added to the light outside of 37 Aspenwood Grove it is impacting upon quality of sleep	SSE have been sent a request to fit a light deflector	
EP18			When will the pedestrian railing be fixed and returned to upright position on the main roundabout on great parkway. This is shoddy.		
EP19			What is the future plans for the strip of waste land in front of 84 Elmwood Park Gardens		
EP20			The grass outside 1 elmwood park mews hasn't been laid correctly and is half dead plus not cut correctly		
EP21			Can the building debris be removed from the footpath at the end of Bobby Robson Way next the sage terminus for the q3 bus stop.		
EV2			Prendwick Avenue has a sign at one end warning of humps for x yards and pointing in the direction of a field. It's clearly misplaced and I have no idea what the people were thinking when they put it up but hasn't been moved despite being placed there at the end of 2015!	This was designed and installed by the Council. This has been reported to the Council.	NCC Review
EV3			The street sign for Thrunton Walk is incorrectly numbered it states 2-8 and is situated outside of 5-8	Instruction placed to amend street signage	On order
G1			Greenside play park is a disgrace one of the gates is completely missing and another has been broken off leaving sharp screws sticking out of the wood which is an accident awaiting to happen. The grass area is not suitable for playing on unless you are wearing wellies as it is like a bog and quite slippery. The stagnant water doesn't smell too good either and really doesn't create a nice environment that you would want your children to play in.	Gates have been installed and additional play equipment has been ordered.	Gates have been put in place and play equipment ordered.
G2			Noise for residents on Greenside . Two surveys undertaken and still no further forward	It has been confirmed following surveys that mitigation is required and residents where there are issues have been contacted so specific surveys can be undertaken to confirm the level of mitigation can be confirmed. Surveys ongoing and mitigation proposals will be made specific to each property.	Liaison with relevant residents
G4			What is happening to the grassed area at the far South end of Elford Ave. this is where the contractors site was situated when Greenside was being built. The site was vacated approx. 18 months ago - the land is still full of builders rubble and rubbish, grass has not been laid, the hedge boundary onto Kingston Road has now been finished encouraging off road motorcyclists to use it as a route up to the fields beyond the North end of Elford Avenue. This is particularly dangerous as this area is where a lot of younger children play ball games during lighter evenings, having motorcycles whizz past them really isn't good!	This work was delayed as it was expected that it may need to be used as part of an access for noise mitigation works (earth moving). A consultation took place in late 2017 to consider amending the design of this area but it has been agreed to implement in accordance with current drawings. The area will be sprayed with weed killer initially and this will commence as soon as we have warmer weather. Following this there is a need to import sub and top soil to amend the ground profile then seed the area. The final planting will be put in place in the Autumn 2018 planting season. Motorbikes are an issue and the police are aware.	Deliver approved Landscaping scheme
G8			Signs for 4-12 Abberwick are installed on Humbledon Road. There are no signs for 17-20 Abberwick from Nunnywick Way.	To be reviewed by Project Office for next period. Inspected and new signage to be ordered and installed. Inspection taken place and signs ordered.	Signage ordered. Delay delivery by signage manufacturers
G9			Landscaping along Carlington Walk is good where the show house was but terrible along the rest.	To be reviewed by landscape contractor for next period. This area has been reviewed and is linked to work required to resolve the area around the previous show home. A planning application has been submitted and when approved work be undertake to complete this area. If a planning application has been submitted why haven't residents been consulted on it. The planning application reference number is 1999/1300/271/NMA.	Awaiting outcome of planning application
G12			Unfinished railing at corner of Hepburn and Learmouth way, on corner of plot 122	To be reviewed by Project Office for next period. The site has been inspected and a post is to be installed to complete this section.	Contractor approached for costs
G13			Surface water lying outside Number 31 Hepburn	Remedial work was undertaken but adoption engineers to review. This has now been reviewed and no action proposed prior to adoption	No action prior to adoption
G14			Water lying up to 1m wide outside No.24 Kimmerstone Road, doesn't drain away. No footpath so residents have to cross the water to get from their homes.	This has now been inspected with NCC and a proposal for a new drain is being submitted for approval. Work will commence as soon as approval is granted	Adoption engineer to review
G16			Please provide a street sign for houses 10, 12 & 14 Murton Street which are in a cul-de-sac. There is a street sign for the odd numbered houses which are in a different cul-de-sac.	The sign for Murton Street will be installed next week. Street sign has been installed now complete	Signage ordered. Installed next week
G18			Along various streets the street lamps are a mix, some are black, some are steel. See photo for examples but please check ALL	This will be resolved prior to adoption but that is some way off	
G28	HEP1		Blocked section is at same height as kerb making the road look like a continuation of the footpath to children and the footpath look like a continuation of the road to motorists. ON Hepburn Avenue	This area has been raised with the Council as the Consortium proposed installation of Bollards. No proposals to amend block kerbing. A meeting on site has now take place and a proposal is being submitted for a approval.	NCC need to agree amendments.
G37	ROS1		Trees and shrubs at turning circle between Nos 4-5 Rosebrough Road were damaged by the block laying contractor who made this area their stock yard for materials	Replacement planting is proposed as work not in accordance with Planning Permission and picked up as part of Landscape Review	Planting to take place
G38	ROS2		Hedge between the road and open space was removed and not replaced resulting in vehicles overriding and on occasions using the open space as parking.	Replacement planting is proposed as work not in accordance with Planning Permission and picked up as part of Landscape Review	Planting to take place
G54	GEN10		Area long Kingston Park Road and footpath exit to Windsor Way crossing contains broken fencing, litter and is not landscaped. Requires clearing, tidy and landscaping.	This area has been reviewed and discussions need to take place with NCC as it is considered to be land in their control	Discuss with NCC
G55	GEN12		Temporary bridge over Ouseburn to be replaced with something more permanent and in keeping	Bridges are being looked at as part of the strategic footpath works that will be implemented shortly	Being reviewed
G56			Street lights outside of 4 Murton Close not working.	2 contractors approached. Contract has been awarded and work has commenced across the Park	waiting for costs
G57			The area where Northumbria Water under took some emergency works at the top of the hill on the pathway to Greenside smells very strongly of sewerage. Plus the hardcore roads have not been restored to their former condition		
G58			G10 has been removed from the spread sheet as the developers said no more further action. The street sign was damaged before it was installed and should be replaced.	This is currently being looked into	
G59			The broken sunken kerb on Hepburn Avenue near the entrance to 4 Carlington Walk needs to be replaced	This has been noted and will be replaced	
G60			A blocked drain gully in Murton Street cul de sac outside 12 Murton Street causing constant flooding.		
G61			The lamp outside of 1/2 Carlington Walk has not worked for months		
G62			Given all the footpath works that are now commencing and will continue over the next few months, please can you confirm why there does not appear to be any inclusion within the plan to finish the top surface on the footpaths from greenside up towards the school? We have been waiting for these for over 5 years!		
MW1			Two street lights between 38 Featherstone Grove and 50 Featherstone Grove were installed as temporary lamps and different to others. Residents were promised they would be replaced as the rest of the lighting.	This will be reviewed prior to adoption of the area by NCC. We do not currently have timescales for this process but will keep residents informed via the NGP website. These have been reviewed and work instructed	Work instructed
MW2			A damaged bus stop at the bus stop at the top of Featherstone Grove just where it comes in / out of Brunton Park. There is an entire section of glass missing from the bus stop, which is therefore letting rain, wind, snow etc through and providing little shelter.	Repairs have been instructed. Repairs can now not be undertaken and there is an issues with a NCC contract with bus shelter provider. NCC needs to resolve.	Update awaited by NCC
MW3			We have been promised a footpath from the bottom of Featherstone Grove under the A1 and linked to park on the west of the A1/path down to Greenside on the Sage side of GP. Please can you advise and send a programme of when these works will be carried out.	There has again been a delay based on the street lighting contractor so we have had to retender work and this process will be complete before the end of May 2018. The route under the A1 is the priority route and we can only apologise for the continued delays. As soon as a contractor is appointed a programme of work will be issued.	Ongoing
MW4			The bench on Featherstone Green is not up to standard and the poor condition of the play park on Melbury. Aside from being tired and equipment being extremely poor there are several pot holes in the sprung pavement.	The issue of the bench has been chased again and the repair will be complete by 27 April 2018. The Play area is in accordance with the planning permission and to appropriate standard. An inspection is due before the end of April and if remedial work is required it will be undertaken. Inspection now delayed until end of May 2018. NCC have delayed inspections as additional plans have been requested from the developers. Developers are awaiting a final list of plans required. Fence has now been repaired. Complete	Ongoing

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MW5			What is happening with adoptions in M/W and problems with maintenance across M/W.	There is a major issue in terms of street lighting and this is not just specific to Melbury and NGP. At present there is a legal issue in terms of street lighting and adoptions but also there is a major difficulty in getting appropriate contractors to undertake remedial work. The Consortium want Melbury adopted urgently and working positively with NCC to get phase 1 adopted in May 2018. NCC have now inspected the final work on phase 1 and a report is awaited. Snagging for phase 2 has also been undertaken and report awaited.	Ongoing
MW6			Street light outside 18 Brackenpeth Mews are not working	2 contractors approached. Contract has been awarded and work has commenced across the Park	waiting for prices
MW7			The street light to the rear of 45 Netherwitton Way is not working	Contract has been awarded and work to commence. Contract has been awarded and work has commenced across the Park	
MW8			Will the piece of play equipment removed from WW park be replaced? It's one of the few NGO with facilities for younger children		
P1			There are issues on Waggonway and Town Centre with Construction litter	This is the responsibility of both Developers. In the high winds on 14.6.18 considerable construction and residents litter throughout the town centre. Instructions placed for an additional litter pick.	Contractor has been appointed to undertake a full site review, walkover and litter pick under supervision of the Project Office
P2			The path between Brunton Grange and Greenside is yet to be finished and has inadequate lighting.	As per BV22	Programme to be issued
P4			Mud and dirt from construction vehicles is unacceptable. The road sweepers should go around the site at the end of the day	Road sweepers are in place during construction hours but both developers are aware of the issues. We are discussing a construction access via Dinnington Road with the Council and will be submitting a planning application for this shortly. NCC have raised safety concerns with this access and NCC are likely to resist this proposal. Further discussions are required. Application for alternative construction access has now been submitted but NCC have confirmed they will refuse consent.	Monitoring
P5			Contractors working hours are constantly abused and not in accordance with the planning restrictions.	If this takes place please contact the Consortium via the website and action will be taken. Action has been taken against staff who do this and if it continues to be an issue action will be taken again. Additional Signage has now been erected.	Monitoring
P7			When will the metal advertising frames be removed. They are often used by children to climb on and potentially dangerous	Looking to award contract imminently. The potential to use these structures is now being investigated but this will be concluded in the next two months. If this can not be confirmed instruction will be placed to have them removed.	Contract about to be awarded
P13			The crossing across Great Parkway from Sir Bobby Robson Way towards Roseden Way is not operational despite being a busy walking route to and from school for a number of residents in Elmwood. This has been reported and apparently the equipment (lights etc.) have gone missing. The speed people drive down that road and across the roundabout is an accident waiting to happen.	The traffic signals were not considered necessary at time of construction and have been retained by the Council until it is confirmed if they are required. This is a 40mph stretch of Road and it is correct that certain road users are speeding. The Police are aware as part of the Consortiums work with the police this is continually raised. Inspections by the Council are awaited so this can progress and the Consortium are chasing these inspections	NCC review
P17			Lack of high speed broadband	This is an issue that NCC and Consortium are working hard to resolve with BT Openreach. This is an issue for BT Openreach and we are aware they may state otherwise but that is factually incorrect. This is being raised with BT Openreach at National level to find a solution a the current situation is totally unacceptable and meetings are taking place over the next two weeks. For clarification, BT Openreach pay the developers the construction costs for the installation of ducts and chambers whilst roads/footpaths and other services are being installed. BT Openreach are then responsible for any equipment/cabling as they are the providers to the end users (customers) and charge them accordingly. A meeting took place with BT Openreach on 26 April and a response is awaited. Taylor Wimpey have again chased this and still not response from BT Openreach. TW requested a meeting with MP and BT Openreach this takes place on 17 September 2018 an update will follow. A meeting has taken place with the MP and BT where it was agreed that BT would undertake a survey which was concluded on 19/10/2018. This resulted in formal applications being made to improve internet speeds and get fibre to premises. Further updates will be made when progressed further.	BT Openreach
P18			The safety barrier on Sir Bobby Robson Way is damaged and no longer effective	Full report now received and work is being tendered	Work being tendered
P19			The speed of construction traffic across GP is unacceptable and more than 20 mph	The Speed of Construction Traffic has been realised and action taken against direct employees and subcontractors. Additional signage is being erected on Waggonway Drive and will be continually monitored. Please also see TC4.	Monitor
P20			What is happening with the promised allotments	The Consortium put forward two sites and have paid a significant financial contribution to the Council for them to be delivered. The Council undertook a consultation and the outcomes and programme for implementation of the allotments are awaited from the Council. A meeting with the Council to discuss this is planned for 18 May 2018 to progress this issue.	NCC to provide update a design
P21			General landscaping across the Park is disgraceful	We disagree with this statement. There is over 200 acres of Landscaping complete and in 2016 the open space gained an award from the RTPI. An independent review of all landscaping at NGP has been undertaken and the report is currently being finalised. This review will identify all completed areas of landscaping which require work and any areas that may not be being maintained in accordance with approved plans. The review will include clear actions and timescales for implementation.	Issue Landscape Review
P22			I was told access to spine road would be off Shorewood Way what will be done to minimise mud, damage and other inconveniences.	There will be a new Roundabout on Kingston Park Road and Shoreswood Wood will link directly into this. A separate construction access is expected from Kingston Park Road so no construction traffic will access Shoreswood Way and the Contractor will have to submit and get approval from the City Council for a construction method statement. At the same time when a contractor is appointed a meeting will take place with Greenside Residents Association and information provided for residents.	Liaise with RA
P25			Residents want a timetable for road surfacing and adoptions	The Consortium understand the issues and concerns but this is a multi phased development with a consortium of developers. The Consortium office will liaise with developers and NCC to see if a programme can be prepared.	Review and provide upd
P26			How will the new spine road affect the access roads to the Kingston Park estate	There are a number of future junction improvements proposed around the Kingston Park area. The Council has closely considered the impact of the additional housing on the local road network, and has also worked closely with Highways England to consider the impact on the A1, A69 and A696, which resulted in 2015 with the commissioning of the Strategic Highways Study. This study considered the cumulative impact of traffic from all the strategic housing sites as contained in the City Council's Core Strategy, as well as other sites which already benefit from planning permission but are not yet fully constructed. This study included the traffic impact from the whole of the existing NGP development, the additional 1200 units at NGP Cell A, and the development at Kingston Park. The study identified 23 junctions across the local and strategic road network where improvements would be required to accommodate this additional growth. Junctions identified in the study as needing future improvements in the vicinity of the NGP and Kingston Park area include Kingston Park/A1 junction, Brunton Road/Brunton Lane, B1318 Great North Road/Rotary Way, Broadway/Kingston Park Road, A696/A1 junction and North Brunton Interchange. The Council has developed a work programme to deliver these infrastructure improvements, and the cost of these works is being met through Section 106 contributions paid by developers as a requirement of their planning permissions.	NCC update
P27			Why is the pedestrian crossing on Roseden Way not raised	A Pegasus crossing is still to be installed in the near future. The Council approved the road layout at planning stage with no raised crossing. The Council then designed a school safety scheme following two rounds of public consultation and the Consortium implemented that design fully. The Council then amended the School safety scheme and the Consortium again made further amendments. At no point has the Council as designer suggested a raised table is required as NCC would not install this type of raised crossing on a bus route.	NCC response
P28			The bridleways and paths in Cell E and D are uneven any plans to improve them	As per BV22	award contracts and keep residents updated
P30			How will the road system in Kingston Park become less congested on completion of the spine road	Please see P26	NCC update
P31			The Q3 is the only service sometimes driven past with not in service and refused passengers. Is it responsible to remove the only bus service in the evening	The consortium contributes significantly to the Q3 service and meets the bus operator regularly and will raise this issue. In the last report received from the bus operator the Q3 was operating above targets for reliability but we will continue monitor. Any issues regarding the running of a bus service should be emailed directly to the bus operator (Go North East in the case of the Q3) and the NGP Consortium via the website and copy in your local ward councillor and transport@newcastle.gov.uk. NCC and NGP Consortium will then be able to follow up any ongoing issues with the operator.	Monitor
P32			The traffic around KP is at a stand still and will only get worse with more houses being built are there any plans to address congestion.	Please see P26	NCC update

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P33			Can the developers explain how, why and when the spine road became the responsibility of the management company. The road has never been in a good state of repair and there is no plan to clear or clean it. The road is littered with advertisements for developers and the residents should not be expected to pay for its up keep.		
P34			Why is the bus stop at the bottom of Waggonway Drive unfinished and no one has worked on it for weeks		
P35			A lot of trees around the central park have failed and died but not marked for replacement		
P36			Signage has been installed along Roseden Way directing traffic to the sales office and show homes. This is increasing traffic flow and speeding. Can these signs be removed		
P37			Residents of Hawthorne Grange would like better directions for construction traffic as they are constantly having to do U turns on the private road		
P38			There is Himalayan Balsam in the little stream running across Great Park which I am sure you know is an invasive species and needs to be irradiated. I will also notify the Council		
P39			Street lighting across the Park not working in different locations		
TC1			We were sold our houses on the pretence that there was going to be shops and a Town Centre. This has not happened. When will the TC be finished. The speed of the TC getting finished is terrible and not moving fast enough. Lack of occupied shops units/facilities and surrounding landscape	The Town Square work has commenced and will be complete in November 2018. We have 8 confirmed offers for the retail units and negotiations are ongoing. We also have offers for the major supermarket and this is all very positive and negotiations will continue to get the right use and covenant for the units to ensure the town centre is a sustainable retail area.	No action
TC2			The temporary tarmac path that has been laid at the back of the new flats, could that not be connected up to another path so people don't have to walk across deep mud and puddles to actually get to the path? That route shaves a precious five minutes off my walk to school in the mornings, and it would be so useful if it didn't involve also getting filthy.	Please see BV16	Please see BV16
TC3			Builders dumping ground around the TC, especially to the north. This is an eyesore and potentially dangerous	This is an area that has experienced fly tipping and this is being dealt with, at the same time Persimmon have and continue to use this area as a compound but this is being reviewed and it is hoped that this area can be cleared over the summer and seeded. Work commencing on clear up	Being reviewed
TC4			HGV's still using Roseden Way. 1 sign in place saying no construction traffic however it is after the roundabout, it would be dangerous to try and turn a 20 tonne wagon around hence they just use Roseden Way, thundering down way in excess of the 20mph speed limit. The workmen working on site are just as bad.	All direct staff and sub contractors have received letters on numerous occasions the last issued week beginning 2 April 2018. Site continually takes action. As a result of complaints the Consortium instructed a speed camera survey on 8 February between 7 and 9am. In that time 8 construction vehicles used Roseden Way at an average speed of 21mph with one vehicle in excess of 30mph. Action was taken against those individuals. The Consortium office and Developers will continue to monitor. Additional signs have been installed.	Monitor
TC8			The drainage from the waste land around the TC onto Roseden Way causes dangerous conditions created by ice etc.	See BV16	See BV16
TC9			When will the TC car park be commenced as the first unit is now occupied		
TC11			When will the bus stop/road markings at the community centre be in place	The Consortium are awaiting the design and location to be confirm by the City Council	NCC to provide update a design
TC12			The land opposite Middleton North, is this storage yard for persimmon use only as they have many redundant site offices dumped there.	Please see TC3	Being reviewed
TC14			Land to the South of Middleton South and the flats total waste land. Bricks and builders rubble cover the area.	Please see TC3	Being reviewed
TC15			Can you/why not install a bus stop at the Community Centre	The Consortium are awaiting the design and location to be confirmed by the City Council	Awaiting design info
TC17			The paths linking the care home and new flats are unusable. When will they be complete.	See BV16	See BV16
TC19			The work on the Town centre was supposed to have started imminently but that was some weeks ago. What is the current time scales	Contracts currently being reviewed. Work has commenced on the Town Centre	

Categories	
TC	Town Centre
H	Highways
C	Construction
MC	Management Company
MW	Melbury and War worth Woods
G	Greenside
EV	East Village
BV	Brunton Village
EP	Elwood Park
O	Other